

# DZED Limited Warranty

## WARRANTY COVERAGE

DZED's warranty obligations for this hardware product are limited to the terms set forth below. DZED Systems, LLC ("DZED") warrants this hardware product against defects in materials and workmanship for a period of two (2) years from the date of original purchase ("Warranty Period").

If a defect arises and a valid claim is received by DZED within the Warranty Period, at its option, DZED will (1) repair the product at no charge, using new or refurbished replacement parts, (2) exchange the product with a product that is new or which has been manufactured from new or serviceable used parts and is at least functionally equivalent to the original product, or (3) refund the purchase price of the product. DZED will pay all reasonable shipping charges for a valid claim received by DZED within the Warranty Period.

## EXCLUSIONS AND LIMITATIONS

This Limited Warranty does not apply: (a) to damage caused by accident, abuse, or misuse of the DZED product; (b) to damage caused by service performed by anyone other than DZED; or (c) to a product or a part that has been modified without the written permission of DZED.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THIS WARRANTY AND THE REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL OR WRITTEN, EXPRESS OR IMPLIED. DZED SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IF DZED CANNOT LAWFULLY DISCLAIM OR EXCLUDE IMPLIED WARRANTIES UNDER APPLICABLE LAW, THEN TO THE EXTENT POSSIBLE ANY CLAIMS UNDER SUCH IMPLIED WARRANTIES SHALL EXPIRE ON EXPIRATION OF THE WARRANTY PERIOD. No DZED reseller, agent, or employee is authorized to make any modification, extension, or addition to this warranty.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, DZED IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY. DZED SPECIFICALLY DOES NOT REPRESENT THAT IT WILL BE ABLE TO REPAIR ANY PRODUCT UNDER THIS WARRANTY OR MAKE A PRODUCT EXCHANGE WITHOUT RISK TO OR LOSS OF PROGRAMS OR DATA.

## OBTAINING WARRANTY SERVICE

If your product is not functioning properly, please access the online website:

[www.dragonframe.com/support/](http://www.dragonframe.com/support/)